

1522.Rajapakse, S.K

Extent of mother's satisfaction with the care provided and assessment of the effective health education method at the immunization clinics in Gampaha Medical Officer of health area

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The study consisted of two components. Component I was a cross sectional observational study studied 579 mothers. Component II was a community based interventional study which assessed the effectiveness of the leaflet. Mothers were satisfied mostly with physical accessibility . satisfied area was the facilities available at the clinic (62.3 percent). Missing of routine activities due to the clinic ($p = 0.001$), distance from home to the clinic ($p=0.03$) and the number of topics addressed under immunization ($p=0.002$) were the associated factors when considering overall satisfaction. The health education provision by a written leaflet with the routine health education significantly improved mothers' knowledge with Odds Ratio 19.9 (5 percent CI 10.6 – 37.5) but it had not relation ship with satisfaction of the mother ($p=0.92$).