## Original Article

# Assessment of knowledge on the disease, its complications and management strategies among hypertensive patients attending medical clinics at Teaching Hospital, Batticaloa, Sri Lanka 

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Keywords: Hypertension, complications, knowledge, disease management

## Abstract

## Background

Hypertension is an important public health challenge and is a major risk factor for many other diseases. Lack of knowledge on the dangers of untreated hypertension, the benefits of better control and poor management practices are barriers for effective hypertensive care.
Objective
The aim of the study was to describe the level of knowledge on the disease, its complications and management strategies among hypertensive patients attending Medical Clinics at Teaching Hospital, Batticaloa, Sri Lanka.

## Methods

A cross-sectional descriptive study was conducted mong 424 patients diagnosed with 'essential hypertension' attending medical clinics. A pre-tested interviewer administered questionnaire was used for data collection. Data was analyzed using SPSS version 15. A scoring system was used to assess the overall knowledge of the participants.

## Results

The study population consisted of $174(41 \%$ ) males and $250(59 \%)$ females. Nearly $43 \%$ stated that blood pressure of $120 / 80 \mathrm{mmHg}$ was normal. Only $3.3 \%$ were aware that hypertension may be asymptomatic. The main aggravating factors for hypertension identified by participants were stress (59.2\%) and high salt intake ( $50.9 \%$ ). Organs damaged by poorly controlled hypertension were identified as the heart (50\%) and kidneys (26\%). Sixty four percent said that both medication and lifestyle modifications are useful to control hypertension. Blood pressure lowering strategies identified were reducing body weight (76.0\%) and salt reduction (81.1\%). Only $45.0 \%$ agreed that increased consumption of fruits and vegetables improves control of hypertension. A minority (2.4\%) were unsure of non-pharmacological management strategies. Overall knowledge score was inadequate ( $<50 \%$ ) among $391(92 \%)$, with a mean of $30.8 \%$ (SD $\pm 15.5$ ) ranging from $4.4-89.1 \%$.
Conclusions
Inadequate knowledge on hypertension, its complications and management strategies was seen. Targeted health education strategies are urgently needed to improve knowledge to prevent consequences of poorly controlled hypertension.

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## Introduction

Chronic non-communicable diseases (NCDs) are overtaking communicable diseases and currently account for nearly $90 \%$ of the disease burden of Sri Lanka ${ }^{1,2}$. The incidence of hospitalization due to diabetes mellitus (DM), hypertension and ischaemic heart disease is increasing in Sri Lanka ${ }^{3}$. One in four adults over 20 years has hypertension with a prevalence of $28.4 \%^{4}$. Meanwhile, the number of patients admitted to hospitals due to hypertension was 469.8 cases per 100,000 population and number of deaths was 2.9 per 100,000 population in Sri Lanka in the year $2007^{5}$.

The barriers to optimum hypertension care and control have been well demonstrated with factors such as lack of knowledge on the dangers of untreated hypertension and benefits of controlling blood pressure, a non-therapeutic patient provider relationship, side effects and complexity of drug regimens, alcohol and illicit drug use, social isolation, cost of care, unemployment ${ }^{6}$ and poverty of patients' knowledge, perception, attitudes and life-style practice ${ }^{7}$ playing a role.

Increasing awareness of hypertension and more effective treatment of patients is the main focus of primary prevention of cardiovascular diseases ${ }^{8}$. Although many studies have been conducted in worldwide, only a few studies have been published on risk factors for poor control among hypertensive patients in Sri Lanka. According to Heymann et al. (2011), it has been suggested that patients' knowledge on hypertension and its management as well as physician counseling on a healthy lifestyle and self-care have an independent effect on hypertensive patients' compliance with the recommended lifestyle behaviors ${ }^{9}$. Meanwhile, factors associated with poor control of hypertension are modifiable through tailored, culturally appropriate patient education and treatment strategies ${ }^{6,10}$.

This study aims to describe the level of knowledge on the disease, its complications and management strategies among hypertensive patients attending medical clinics at Teaching Hospital, Batticaloa.

## Methods

This cross-sectional descriptive study was conducted at the medical clinics of Teaching Hospital, Batticaloa, Sri Lanka, where approximately 200 patients with hypertension attend clinics from 8 am to 4 pm daily, except on weekends. Patients both male and female, over the age of 18 years, with a diagnosis of 'essential' hypertension' who are being followed up at the medical clinics were included. Patients who were critically ill, semiconscious or cognitively impaired were excluded.

The maximum sample size was obtained for a given margin of error (d) 0.05 with the prevalence of any of the characteristics taken as $50 \%$ and expected proportion of hypertensive patients with good knowledge taken as 0.5 , in the absence of similar studies in the local setting. The calculated sample size was 384 and this number was inflated by another $10 \%$ to account for non-respondents. Thus, the final sample size was 424 . A systematic sampling technique was used to select the study sample from the clinic attendees at each clinic session. The study period was 2 years from January 2014 to December 2015.

A pretested, predesigned interviewer administered questionnaire based on an extensive literature review of similar studies was used. Blood pressure measurements, recorded by the Medical Officer at the clinic on the day of interview, were taken from the clinic records. Informed written consent from participants was obtained prior to the study. Anonymity and confidentiality of the information were maintained and accessibility to all the data collected was limited to the investigators. Ethics clearance was obtained from the Ethics Review Committee, Faculty of Health Care Sciences, Eastern University, Sri Lanka, prior to the commencement of the study.

Statistical Package for Social Sciences (SPSS) software 15 was used for entering data after double checking by the investigator. Descriptive statistics were applied to obtain percentages and means. A score of "one" was given for every correct answer and a score of "zero" for every wrong answer. The total score was converted into percentages and interpreted as follows ${ }^{11}$.

| Good/adequate Knowledge | $>75-100 \%$ |
| :--- | :--- |
| Moderate Knowledge | $50-75 \%$ |
| Poor /Inadequate Knowledge | $<50 \%$ |

Level of knowledge was cross tabulated with personal characteristics and the differences were assessed for statistical significance using the chi square test. A p value < 0.05 was considered as significant.

## Results

## Sociodemographic characteristics

Total of 424 hypertensive patients consisted of 174 (41.0\%) males and 250 (59.0\%) females. Majority(71.4\%) were in the 51-70 years age group. The mean age of participants was 60.4 years $(S D \pm 9.6),[(61.2 \pm 9.1)$ years for men and $(59.8 \pm 9.8)$ years for women].

Nearly half the participants (47.6\%) were either unemployed or unskilled and 61.3\% had studied up to the GCE Ordinary Level examination. Majority (91.3\%) were living with extended family. Forty six percent had hypertension for a duration of 1 to 5 years. Fifty seven percent said that their source of information on hypertension was from the clinics (health care provider) while $2 \%$ had obtained information from friends or relatives.

The recorded systolic blood pressure (SBP) ranged from $100-200 \mathrm{mmHg}$ while diastolic blood pressure (DBP) ranged from $70-100 \mathrm{mmHg}$ and the mean values were $132.9 \mathrm{mmHg}(\mathrm{SD}=12.7 \mathrm{mmHg})$ and $83.40 \mathrm{mmHg}(\mathrm{SD}=6.5 \mathrm{mmHg})$ respectively.

The socio- demographics details are given in Table 1.

Table 1: Socio-demographic characteristics of participants by sex

| Characteristic | Response | Male <br> $\mathrm{n}(\%)$ | Female <br> $\mathrm{n}(\%)$ | Total <br> $\mathrm{n}(\%)$ |
| :--- | :--- | ---: | ---: | ---: |
| Gender |  | $174(41.0)$ | $250(59.0)$ | $424(100.0)$ |
|  | $\leq 30$ | $0(0.0)$ | $1(0.4)$ | $1(0.2)$ |
| Age group | $31-50$ | $28(16.1)$ | $39(15.7)$ | $67(15.8)$ |
| (years) | $51-70$ | $122(70.1)$ | $181(72.7)$ | $303(71.4)$ |
|  | $71-90$ | $24(13.8)$ | $28(11.2)$ | $52(12.3)$ |
| Ethnic | Tamil | $134(77.0)$ | $204(81.6)$ | $338(79.7)$ |
| Background | Muslim | $24(13.8)$ | $20(8.0)$ | $44(10.4)$ |
|  | Burger | $16(9.2)$ | $26(10.4)$ | $42(9.9)$ |
|  | Never attend to School | $34(19.5)$ | $93(37.2)$ | $127(30.0)$ |
|  | Up to GCE (O/L) | $119(68.4)$ | $141(56.4)$ | $260(61.3)$ |
| Educational | Up to GCE (A/L) | $16(9.2)$ | $15(6.0)$ | $31(7.3)$ |
| level | Diploma/Degree | $4(2.3)$ | $1(0.4)$ | $5(1.2)$ |
|  | Postgraduate | $1(0.6)$ | $0(0.0)$ | $1(0.2)$ |
|  | $<10,000$ | $72(41.4)$ | $156(62.4)$ | $228(53.8)$ |
|  | $10,000-24,999$ | $74(42.5)$ | $74(29.6)$ | $148(34.9)$ |
| Monthly | $20(11.5)$ | $18(7.2)$ | $38(9.0)$ |  |
| income | $25,000-39,999$ | $8(4.6)$ | $2(0.8)$ | $10(2.3)$ |
| (LKR) | $\geq 40,000$ | $6(3.4)$ | $16(6.4)$ | $22(5.2)$ |
|  | Single | $161(92.6)$ | $192(76.8)$ | $353(83.3)$ |
|  | $2(1.1)$ | $2(0.8)$ | $4(0.9)$ |  |
| Marital status | Married | $5(2.9)$ | $40(16.0)$ | $45(10.6)$ |
|  | Divorced/Separated | $12(6.8)$ | $23(9.2)$ | $35(8.3)$ |
|  | Widowed | $77(44.3)$ | $117(46.8)$ | $194(45.7)$ |
|  | L1 | $49(28.2)$ | $48(19.2)$ | $97(22.9)$ |
| Duration of | $1-5$ | $36(20.7)$ | $62(24.8)$ | $98(23.1)$ |

Knowledge on hypertension and consequences of poorly controlled hypertension
Around $42.7 \%$ stated that $120 / 80 \mathrm{mmHg}$ was the normal blood pressure while only $22.9 \%$ knew that blood pressure more than $140 / 90 \mathrm{mmHg}$ is hypertension. Approximately $47.0 \%$ stated that excessive stress was a common cause for hypertension. Seventy two percent stated that headache is the main symptom of hypertension. Only $3.3 \%$ knew that hypertension can be an asymptomatic condition. In addition, stress and high salt intake were stated as the main aggravating factors for hypertension by $59.2 \%$ and $50.9 \%$ respectively (Table 2 ).

Organs damaged by poorly controlled hypertension were identified as the heart (50\%), kidneys (26\%), nervous system and eyes. The majority ( $52.1 \%$ ) believed that poorly controlled hypertension leads to "heart attack" (myocardial infarction) (Table 3).

Table 2: Responses of participants to the questions assessing knowledge on the disease hypertension

| Characteristic | Response | $\mathrm{N}(\%)$ |
| :--- | :--- | ---: |
| Normal BP measurement | Accurately stated | $181(42.7)$ |
|  | Not accurately stated | $243(57.3)$ |
| Hypertension means | Known | $97(22.9)$ |
| (BP > 140/90mmHg) | Unknown | $327(87.1)$ |
| Causes for hypertension | Hereditary | $92(21.7)$ |
|  | Excessive stress | $200(47.2)$ |
|  | Bad food habit | $150(35.4)$ |
|  | Certain drugs | $14(3.3)$ |
|  |  |  |
|  | Headache | $304(71.7)$ |
|  | Restlessness | $214(50.5)$ |
|  | Symptomless | $14(3.3)$ |
|  | Blurred vision | $18(4.2)$ |
|  |  | $105(24.8)$ |
|  | Smoking | $90(21.2)$ |
|  | Alcohol | $216(50.9)$ |
|  | High salt intake | $71(16.7)$ |
|  | Diabetes Mellitus | $94(22.2)$ |
|  | Obesity | $6(1.4)$ |
|  | Male gender | $251(59.2)$ |
|  | Stress | $48(11.3)$ |
|  | Ageing | $47(11.1)$ |
|  | Family history | $26(6.1)$ |
|  | Physical inactivity | $4(0.9)$ |
|  | Bad diet habits |  |

Table : Responses of participants to the questions assessing knowledge on consequences of poorly controlled hypertension

| Characteristic | Response | Total |
| :--- | :--- | ---: |
|  | Heart | $\mathrm{N}(\%)$ |
| * Organs affected by | Kidney | $211(49.8)$ |
| hypertension | Vasculature | $112(26.4)$ |
|  | Nervous system | $43(10.1)$ |
|  | Eyes | $113(26.7)$ |
|  | MI | $107(25.2)$ |
|  | Enlarged heart | $221(52.1)$ |
| *Complications of | Visual impairment | $28(6.6)$ |
| hypertension | Stroke | $121(28.5)$ |
|  | CVD | $196(46.2)$ |
|  | Poor renal function | $45(10.6)$ |
|  |  | $49(11.6)$ |

[^1]Knowledge on management of hypertension
Sixty four percent said that tablets and lifestyle modifications (exercise and diet therapy) are useful strategies for treating hypertension. Around $2.4 \%$ participants were not sure of any treatment methods while around $46.0 \%$ stated that investigation of lipid profile is done to assess the improvement of hypertension (Table 4).

Table 4: Responses of participants to the questions assessing knowledge on management of hypertension

| Details | Response | Total |
| :--- | :--- | ---: |
|  | Tablets only | $\mathrm{N}(\%)$ |
| Treatment method | Lifestyle modification only | $122(28.8)$ |
|  | Both | $21(5.0)$ |
|  | Not sure | $271(63.8)$ |
|  |  | $10(2.4)$ |
|  | Lipid profile |  |
|  | Renal function test | $194(45.8)$ |
| *Investigations | Urine analysis | $51(12.0)$ |
| done | Liver function test | $108(25.5)$ |
|  | ECG | $9(2.1)$ |
|  | ECHO | $74(17.5)$ |
|  | $2(0.5)$ |  |
|  |  |  |

* Several responses were given by participants. Therefore, percentage was calculated on total participants. ECG- Electrocardiogram
Blood pressure lowering strategies identified were reducing body weight in overweight individuals ( $76.0 \%$ ) and salt reduction ( $81.1 \%$ ). Around $45.0 \%$ mentioned that stopping smoking, restriction of alcohol, regular physical activity and increase consumption of fruits, vegetables and low fat dairy products are methods use to manage hypertension. Twenty four percent of participants stated incorrectly that people with hypertension do not need to take medicine if they are exercising regularly (Table 5).

Tables 5: Distributions of the study participants by the statements on lifestyle modification to manage hypertension

| Statements | Total |
| :--- | ---: |
| Weight reduction in overweight individuals is needed | $\mathrm{N}(\%)$ |
| Reduction in salt intake is useful | $321(75.7)$ |
| Need to stop smoking | $344(81.1)$ |
| Restriction of alcohol consumption is important | $203(47.9)$ |
| Regular physical activity is needed in sedentary individuals | $199(46.9)$ |
| Increase consumption of fruits, vegetables and low fat dairy products | $193(45.5)$ |
| High blood pressure can be reduced by making changes in your diet | $172(40.6)$ |
| Regular Blood Pressure checkup is necessary | $202(47.6)$ |
| People with hypertension do not need to take medicine if they <br> exercise regularly | $101(23.8)$ |

Overall knowledge score on the disease, its consequences and management practices
Ninety two percent (92.2\%) of participants had an inadequate knowledge score (<50\%) on hypertension [mean of $30.8 \%$ ( $\mathrm{SD}=15.5 \%$ ), range from $4.4-89.1 \%$ ]. Knowledge score obtained by male and female participants is shown in table 6.

Table 6 - Distribution of participants by the overall knowledge score and sex

| Score level | Male | Female | Total |
| :--- | ---: | ---: | ---: |
| Inadequate knowledge (<50\%) | $155(89.1)$ | $236(94.4)$ | $391(92.2)$ |
| Moderate knowledge (50-75\%) | $12(6.9)$ | $10(4.0)$ | $22(5.2)$ |
| Good knowledge (>75\%) | $7(4.0)$ | $4(1.6)$ | $11(2.6)$ |

## Discussion

There were more females than males in this study population. Similar findings have been reported ${ }^{7}$. In addition, most participants were in the age group of 51-70 years, in unskilled employment and with educational qualification up to GCE O/L. Similar data was reported by Mahajan et al. in Mumbai, India ${ }^{12}$. Majority of participants were living with extended family and similar finding was reported in another study ${ }^{13}$. Living with extended family may lead to exposure and reinforcement of traditional and potentially unhealthy health practices and beliefs ${ }^{14}$ which play an important negative role in the control of hypertension.

In this study, more than half of the participants received information about hypertension from their clinics which provides an opportunity to influence patient knowledge, awareness and attitude towards hypertension control. This may be from the ongoing health education programme conducted by health educators during clinic hours. A study by Oliveria et al. in USA highlighted the similar findings that the health care providers were important sources of information ${ }^{15}$. In contrast, Kjellgren et al. reported that the mass media was identified as a major source of information ${ }^{16}$.

The majority of patients were not aware of the normal range of blood pressure. Similar findings have been reported, where many patients had not known the ideal blood pressure value and almost half were also not aware of their own blood pressure or able to express the correct categories of high blood pressure measurements ${ }^{15}$. In contrast, a study done in North Carolina, USA among known hypertensive patients had revealed that only a small percentage did not know the correct value or were not sure that $B P>140 / 90 \mathrm{mmHg}$ is hypertension ${ }^{17}$.

Headache and restlessness were symptoms of hypertension identified by many participants while only a few were aware of the asymptomatic nature of the disease. Similar observations was made in a study carried out in a public health care center in Iran, where only about one in ten patients were aware that hypertension is a disease that may be asymptomatic ${ }^{18}$. Similarly, in a study among hypertensive patients in a suburban Nigerian community, most hypertensive patients were unaware of the symptomless nature of the disease ${ }^{7}$. This may have contributed to their negative
attitude to treatment, high non-adherence to treatment plan and poor life-style and dietary.

In this study, the majority of participants identified myocardial infarction as a common complication of hypertension and that the heart is the most affected organ. Similarly, in a study in the USA, nearly $90 \%$ of hypertensive patients knew that high blood pressure could lead to heart problems and most were aware that hypertension could cause ischaemic heart disease ${ }^{15}$. In addition, most of the participants believed that stress, high salt intake and smoking were aggravating factors for hypertension. This was also evident in a study in the Seychelles Islands where most patients believed that a salty diet, obesity, smoking and physical inactivity were important aggravating factors in hypertension ${ }^{19}$. However, in our study only a few identified that physical inactivity aggravates hypertension.

The overall knowledge on the disease, its complications and management strategies among the participants was inadequate. Similar results were reported in studies in Mumbai, India ${ }^{12}$, where the majority of patients had poor scores in the knowledge, attitude and practice of hypertension ${ }^{20}$. Similarly hypertensive patients had inadequate knowledge and awareness about the disease in a study carried out in California, USA ${ }^{21}$. But, in contrast, a study conducted in the National Hospital of Sri Lanka found that patients' knowledge regarding many aspects of aetiology, complications and management of hypertension was satisfactory ${ }^{22}$. A study by Victor et al. in Texas, USA highlighted that most patients had a high degree of awareness about hypertension ${ }^{23}$. Further, a study conducted by Oliveria et al. suggested that patients are knowledgeable about hypertension in general, but are less knowledgeable about specific factors related to their condition, and specifically their own level of BP control ${ }^{16}$. In this study, low scores of knowledge may be due to lack of interest, poor literacy and low income and due to unavailability of appropriate information on hypertension and its complications. A statistical significant relationship was seen between the knowledge score and educational level of the participants of this study. This result is consistent with a study at the National Hospital of Sri Lanka where patients with a higher education level had better knowledge regarding risk factors, complications and management of hypertension ${ }^{22}$. This emphasizes the importance of education in prevention and management of this non-communicable disease.

## Conclusions and recommendations

Patients with hypertension have inadequate knowledge on the disease, its complications and management strategies. Knowledge on salt intake, tobacco consumption, body weight maintenance and fruits and vegetables consumptions was particularly low. Health care providers need to deliver appropriate knowledge to patients with hypertension on control measures, adverse consequences of hypertension and management strategies.

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